



**Mosaic Transit Constructors (Mosaic) - a consortium comprised of Aecon, Dragados, and Dufferin – is partnering with Metrolinx and Infrastructure Ontario to design, build and maintain the transformative Finch West Light Rail Transit (LRT) system in the City of Toronto.**

**Position:** IT Co-Op

**Reports to:** IT Manager

**Role Location:** Toronto, ON

**Essential Functions:**

- Assist with diagnosis of general desktop support issues.
- Successfully manage competing priorities.
- Help maintain software applications.
- Interact with customers often to gather user requests for different features to improve speed, performance and usability of systems.
- Conduct system tests, troubleshoot customer issues and help correct software defects.
- Create customer software manuals and project documentation.
- Software and Hardware inventory control.
- All other duties as assigned by the Manager.

**Qualifications:**

- Pursuing a post-secondary degree in one of the following areas: computer system technology, computer science, management information systems, software engineering, or a related business discipline.
- Requires strong computer and internet research skills.
- Ability to travel.
- Flexible, excellent interpersonal skills, project coordination experience, and the ability to work well with all levels of internal management and staff, as well as outside clients and vendors.
- Excellent problem-solving and analytical skills for figuring out how different software components work together.
- Be able to easily work with abstract and highly technical concepts, as well as explain complex functionality to non-technical users and staff.
- Must have knowledge of Windows server AD management, SharePoint, shared drives and troubleshoot network and stand-alone printers.

**Working Conditions/ Physical Effort:**

- Able to perform in a fast-paced environment.
- Walking, lifting, equipment operation, etc.
- Moderate physical activities



- Ability to use stairs, ladders and climb over rough terrain.

We offer a competitive compensation and benefits package in a fast-paced work environment. We are looking for innovative, forward-thinking people who enjoy challenges and want to work on leading-edge infrastructure projects.

To apply for this position, please submit resume online to: [workforce@mosaictransit.com](mailto:workforce@mosaictransit.com)

We thank all applicants for their interest, however, only those selected for further consideration will be contacted.